

In Attendance n/a

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## 7. Action Log

| Meeting Date | Minutes Reference Number | Area / Requirement                            | Action Needed  | Responsible Person / Role                | Deadline         | Minutes Status |
|--------------|--------------------------|---|--|--|------------------|----------------|
| 10.10.24     | 5.iii.(a)                | Complaints Handling – Learning Outcomes       | Include learning outcomes in the <i>BCTIWC</i> report for the four complaints received in the previous year.                   | Complaints Officer (PCO) / BCTIWC Chair  | 31/10/2024       | Complete       |
| 10.10.24     | 5.iii.(c)                | Complaints Policy Review                      | Review and update complaints policy to ensure it can address all complaint types.  | PCO                                      | immediately      | Complete       |
| 10.10.24     | 5.iii.(c)                | Public Acceptable Behaviour Policy            | Draft and publish <i>Acceptable Behaviour Policy</i> for the public (covering non-members and members).                        | Operations Director                      | Aug-25           | On track       |
| 10.10.24     | 5.iii.(d)                | Duty of Candour                               | Draft a stand-alone <i>Duty of Candour Policy</i> (separate from the Ethical Framework).                                       | Operations Director                      | May-25           | On track       |
| 10.10.24     | 5.iii.(e)                | Quality Assurance – Educational Providers     | Develop and publish clear QA process for educational providers on PTUK website.  | Operations Director                      | Aug-25           | On track       |
| 10.10.24     | 5.iii.(f)                | Register of Interests                         | Compile and publish Register of Interests on PTUK website.   | Operations Director                      | Aug-25           | On track       |
| 10.10.24     | 5.iii.(g)                | Conflict of Interest Record                   | Ensure minutes clearly record that PTUK Directors sit on APAC Board and that no conflict exists.                               | Operations Director                      | Aug-25           | On track       |
| 10.10.24     | 5.iii.(h)                | Risk Register Update – Children's Perspective | Review and update the risk register to include risks from the point of view of children.                                       | Operations Director                      | Aug-25           | On track       |
| 23.01.25     | 5 (b)                    | Revalidation 2025                             | Produce final report with stats  | Membership Manager / Operations Director | by next meeting  | On track       |
| 23.01.25     | 5 ©                      | Membership Terms & Conditions Update          | Identified need to update membership T&Cs to include all relevant policy links.  | Operations Director                      | by next meeting  | On track       |
| 23.01.25     | 5 (d)                    | Recruitment of External CPD Trainers          | Job description requested – awaiting draft   | CPD Lead                                 | 28.02.25         | On track       |
| 23.01.25     | 5 €                      | Mandatory Training Launch                     | Agreed to launch in September 2025. Free to students/registrants until Feb 2027; must be completed by revalidation (Feb 2027). | [Name/Role]                              | Launch Sept 2025 | On track       |

## 8. Further meetings

|                             |       |       |
|-----------------------------|-------|-------|
| Thursday, May 1, 2025       | 10:00 | Teams |
| Thursday, September 4, 2025 | 10:00 | Teams |
| Thursday, December 4, 2025  | 10:00 | Teams |